SMS Program Conditions CARGOPILOT BV

If you agree to Cargopilot's Terms of Use and Privacy Statement, you agree to receive requested text messages from Cargopilot. The SMS messages contain the shipping status of the cargo shipment for which you will receive a notification on the mobile phone that you own. If you send an SMS to Cargopilot, you agree to the SMS Program Conditions Cargopilot BV and the Privacy Statement Cargopilot BV and you will receive a response from us in one or more SMS messages. You guarantee that you are authorized to receive SMS messages on the mobile number you have provided to us.

The amount of messages you receive depends on your activities. It may happen that an SMS message cannot be sent in a certain region. Cargopilot is not liable for delayed or unsent and/or received messages.

General Affairs:

- If you would like help or information regarding the SMS messaging service, you can contact us using the details below;
- You can unsubscribe from the SMS message service at any time by sending 'STOP' to Cargopilot via an SMS message;
- By sending the word "TRACK" to Cargopilot, you will receive the status of the cargo shipment (such as but not limited to current status, delay, exceptions or delivery time) via one or more SMS messages;

If you have a question about the SMS Program Conditions or other questions regarding the SMS messaging service, please contact our customer service via email: <u>support@cargopilot.com</u>. You can also contact our customer service for further questions.

Or by post via: Cargopilot BV Department: privacy Laurastraat 68 6471 JM Eygelshoven

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