
PRIVACY STATEMENT CARGOPILOT BV

Cargopilot BV, located in the municipality of Kerkrade, with offices in Oude Meer (1438 AN) at Fokkerweg 300 Building 8 F (hereinafter "Cargopilot") is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

<https://www.cargopilot.com>
support@cargopilot.com

Personal data that we process

Cargopilot attaches great importance to the protection of your personal data. In this privacy statement we want to provide clear and transparent information about how we handle personal data. Cargopilot processes your personal data because you use our services and/or because you provide it to us yourself.

In all cases, Cargopilot complies with the applicable laws and regulations, including the General Data Protection Regulation. This means that we in any case:

- Process your personal data in accordance with the purpose for which it was provided. These purposes and types of personal data are described in this privacy statement;
- Processing of your personal data is limited to only those data that are minimally necessary for the purposes for which they are processed;
- Ask for your explicit consent if we need it to process your personal data;
- Do not pass on personal data to other parties unless this is necessary for the implementation of the purposes for which they were provided;
- Be aware of your rights regarding your personal data, want to point this out to you and respect them.

Below you will find an overview of the personal data we process:

- First and last name
- address
- ZIP code and address
- e-mail address
- phone number
- sex

Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years of age. Unless they have permission from parents or guardians. However, we cannot check whether a visitor is older than 16. We therefore recommend that parents be involved in their children's online activities to prevent data about children from being collected without parental consent. If you are convinced that we have collected personal information about a minor without this consent, please contact us at the mentioned email address (support@cargopilot.com) and we will delete this information.

For what purpose and on what basis do we process personal data?

Cargopilot processes your personal data for the following purposes:

- Processing orders
- etc.

Automated decision making

Cargopilot does not make decisions based on automated processing on matters that could have (significant) consequences for people. This concerns decisions that are made by computer programs or systems, without a human being involved.

How long we keep personal data?

Cargopilot does not store your personal data for longer than is strictly necessary to achieve the purposes for which your data is collected and is based on the statutory retention periods that apply to this.

Sharing personal data with third parties

Cargopilot does not sell your data to third parties and only provides it if this is necessary for the execution of our agreement with you or to comply with a legal obligation. We enter into a processing agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. Cargopilot remains responsible for these processing operations.

Cookies, or similar techniques, that we use

Cargopilot only uses technical and functional cookies. And analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and, for example, remember your preference settings. We can also optimize our website with this. You can unsubscribe from cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously stored via the settings of your browser.

View, adjust or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to data processing or to object to the processing of your personal data by Cargopilot and you have the right to data portability. This means that you can submit a request to us to send the personal data we have about you in a computer file to you or another organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to the above-mentioned email address.

To ensure that the request for access has been made by you, we ask you to enclose a copy of your proof of identity with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy. We will respond to your request as quickly as possible, but within four weeks.

Cargopilot would also like to point out that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link:

<https://autoriteitpersoonsgegevens.nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

Within the EU

We do not provide personal data to parties located outside the EU.

Security

We have taken appropriate technical and organizational measures to protect your personal data against unlawful processing. In any case, the following measures have been taken:

- All persons who can access your personal data on behalf of Cargopilot are obliged to keep it confidential;
- apply a username and password policy on all our systems and use 2-step authentication;
- We pseudonymize and ensure the encryption of personal data if there is reason to do so;
- We make backups of personal data in order to be able to restore them in the event of physical or technical incidents;
- We regularly test and evaluate our measures;
- Our employees have been informed about the importance of protecting personal data.

Cargopilot takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of misuse, please contact our customer service by email:

support@cargopilot.com. You can also contact our customer service if you have any further questions.

Or by post via:

Cargopilot BV
Department: privacy
Laurastraat 68
6471 JM Eygelshoven

The latest version of the Cargopilot privacy statement is always stated on our website. As soon as the latest version is listed on our website, it also applies.